Your current prescriptions will be moved to Express Scripts Pharmacy, Cigna’s home delivery pharmacy.

At Cigna, we’re happy to be administering your pharmacy benefits. If you’re currently using home delivery, we’ll have your prescription(s) moved to Express Scripts Pharmacy®, our home delivery pharmacy.* Express Scripts Pharmacy, which is a Cigna company, is one of the country’s largest home delivery pharmacies.

Some prescriptions must be sent directly to our pharmacy.

Some prescriptions can’t be moved from one pharmacy to another. For example:

› Controlled medications
› Compounded medications
› Prescriptions that were never filled through a home delivery pharmacy
› Prescriptions that have expired or don’t have refills left

If you’re taking one of these medications, have your doctor’s office send your prescription directly to Express Scripts Pharmacy:

› **Electronically:** For fastest service, have them send your prescription electronically to Express Scripts Home Delivery.
› **By fax:** Have them call **888.327.9791** to get a Fax Order Form.

Three tips to help make the move easier.

- **Refill your prescription(s) now – before your benefits change.**

As soon as your new benefits begin, log in to the myCigna® App or website and set up your home delivery profile. Click on the Prescriptions tab, then select Manage Prescriptions. We’ll connect you to your Express Scripts online account.

› Provide your shipping address, phone number and payment information
› List any known allergies and/or health conditions
› Sign up for automatic refills (if you’d like)

Give Express Scripts Pharmacy 7–10 business days to fill your first order. Refills take less time to process. Overnight delivery is also available.

* As soon as Express Scripts Pharmacy gets your prescription(s), you’ll see them listed in your Express Scripts online account.